

12th May 2008

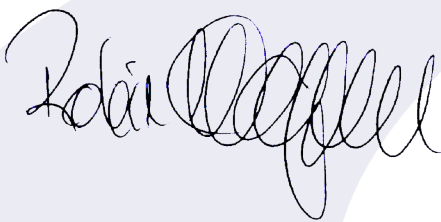
To Whom It May Concern

Susan Barrett has been a valued, integral and key member of our "extended" SpliceCom family since the company's inception in April 2001. Having worked alongside Susan during our time at Network Alchemy, I was very keen to retain her services as both a Trainer and Technical Publicist for SpliceCom when we formed the company, even though Susan had by then started her own company - Rabbit IT Training.

During the five plus years we have been shipping **maximiser** Susan has delivered Installation & Maintenance Training, on our behalf, to our reseller partners, whilst Administration and Handset Training has been given to end-users for many of our VARs. Susan has also been responsible for the publication of all of our technical manuals and user guides.

We have always found Susan to be professional in the extreme; reliable, presentable and with a good in-depth knowledge of our products. We have constantly received positive comments and feedback from the delegates attending her courses and as such I am always more than happy to personally recommend Susan to any of our channel partners wanting to deliver internal or external training on any aspect of the SpliceCom portfolio.

Regards

A handwritten signature in blue ink, appearing to read "Robin Hayman".

Robin Hayman
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